

restonic®

SUPPORTING DREAMS™

*supporting dreams*



## Product Warranty Information

**Thank you for your purchase!**  
**Please register your new mattress with**  
**Restonic by visiting [www.restonic.com](http://www.restonic.com)**



**WOMEN'S CHOICE AWARD\***  
CUSTOMER RECOMMENDED  
MATTRESS

### **OUR ASSURANCE OF QUALITY**

Congratulations on the purchase of your new Restonic sleep set! Your Restonic mattress and foundation have been made with the finest quality, care, craftsmanship and newest technology, thus providing you with years of restful refreshing comfort and support.

### **RESTONIC LIMITED WARRANTY**

Restonic warrants against defects in workmanship and material of the sleep set. In the unlikely event that service is required because of such defects after purchase, your Restonic mattress and/or foundation will be repaired or replaced (at Restonic's option) without charge, except for transportation costs.

If service is required during the remaining years because of such defects, your Restonic mattress and/or foundation will be repaired or replaced (at Restonic's option) at a charge as shown in the Restonic Warranty Schedule, plus transportation costs. If you observe a defect, contact the dealer from whom you purchased the set. If the dealer cannot be reached, you should write directly to the Restonic manufacturing plant.

To redeem your warranty, proof of purchase must be provided (including date of purchase).



## **ADDITIONAL LIMITATIONS**

1. Restonic reserves the right to refuse service when the product is found to be in an unsanitary condition, soiled, stained or when failure is due to causes other than defective materials or workmanship.
2. The terms of this Restonic limited warranty may be negated if the product is used for ( but not limited to) commercial purposes such as in a hotel, motel, rental property or nursing home.
3. Queen and King-size bedding requires a metal frame (or bed base) with a rigid center support.
4. If identical materials are not available at time of repair, Restonic reserves the right to substitute materials of equal or better quality.
5. Your new Restonic sleep set is engineered as a system so that it is more resistant to open flames. Restonic WILL NOT warrant your bed set, and your bed set's open flame resistance may be seriously impaired, if any of the following occurs:

• A non-matching mattress and foundation are used together. The mattress and foundation are engineered and built as a systemized set to withstand rigorous flame tests. Using a non-matching foundation and mattress together voids all terms of this warranty and seriously jeopardizes the open flames resistance of the bed set.

• Any implied warranties on this product shall not exceed in duration the term of this limited warranty. Incidental or consequential damages are excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state. This warranty is given by the Restonic manufacturer whose name and address appear on the law label attached to your Restonic product. This warranty is given only to the initial purchaser and is effective from the date of purchase. This warranty shall be governed by the state law and adjudicated in the state and local courts located in city and state where the mattress was manufactured.

The Restonic Warranty does NOT cover items not expressly listed in the "Warranty Coverage" section, such as, but not limited to:

- Transportation and inspection costs
  - Bedding sold "as is", or floor samples, or bedding purchased from second hand parties, non-retail establishments or received as promotional item
  - Bedding height
  - Comfort preference
  - Corner guards
  - Replacement of another piece in a sleep set, unless it is also defective
  - Body impressions in the mattress that measures less than 1-1 1/2" on a Quilted Bed and 3/4" on a Non-Quilted bed
  - Sagging in the mattress that measure 1-1 1/2" on a Quilted bed and 3/4" for a Non-Quilted bed
  - Damage of the mattress or foundation due to misuse or abuse
  - Mattress damage due to an inappropriate foundation or when an incorrect bed frame is used
  - Sheet fit
  - Mattress fabric cover, except as noted under Warranty Coverage Detail, is not under warranty
  - Normal change in softness and recovery time associated with memory foam and latex materials over time
- This does not affect the pressure relieving qualities of these materials
- Fabric Stains, soiling, fluid penetration, tears or burns on mattress or box spring
  - Zippered mattress cover damage due to improper care
  - Handles and tufts not covered

## **CARE INSTRUCTIONS**

Your Restonic sleep set has been constructed with the finest resilient upholstery materials designed to conform to your individual contour, giving you the utmost in comfort and support.

To prolong the life of your Restonic sleep set and be more satisfied with its overall performance, please remember the following points:

1. At some point your new sleep set may reveal normal body impressions up to 1- 1 1/2" on a Quilted bed and 3/4" for a Non-Quilted bed.
2. Do not bend the mattress. This could damage the foam core products. It should only be carried flat or on it's side.
3. Use a mattress pad. This will protect your new set and help keep it clean. Without one you risk voiding the warranty due to soil and/or stains.

# supporting dreams™

## PLEASE NOTE

At first, your new Restonic sleep set may feel firm in contrast to what you have been using, but you should not be concerned. Within a short period of time, you will become adjusted to the feel of a properly supportive sleep set.

Attached to every Restonic sleep set is a law tag (see sample right) which includes a warranty code number. To determine the terms of your warranty, match the warranty code with the appropriate line in the warranty schedule. An "X" before and after the sku on law tag indicates it is a floor sample or the word sample indicates the same. Floor samples are not covered by the warranty. \*Exclusive of transportation and inspection costs. This warranty is for products that carry the specific warranty codes listed above.

We recommend that you rotate your mattress occasionally, which will increase its comfort life and longevity. Please keep your bedding clean and use a mattress pad. Stains, soiling, fluid penetration or other signs of abuse will void the warranty and make your bedding ineligible for repair or replacement.

To learn more go to [www.restonic.com](http://www.restonic.com)

UNDER PENALTY OF LAW THIS TAG NOT TO BE REMOVED EXCEPT BY THE CONSUMER
ALL NEW MATERIAL CONSISTING OF
REG. NO OR LIC NO.
YOUR RESTONIC MANUFACTURER
(ADDITIONAL INFORMATION) Warranty Code Found Here

WARRANTY CODE	TOTAL LIMITED WARRANTY PERIOD (IN YEARS)	PERIOD FOR NO CHARGE* REPAIR OR REPLACEMENT	CALCULATIONS OF CHARGES FOR REPAIR OR REPLACEMENT
A1	20	20	N/A
A2	20	10	1/20 or your retailer's current regular retail price times the number of years of use
B1	15	15	N/A
B2	15	5	1/15 or your retailer's current regular retail price times the number of years of use
B3	15	1	1/15 or your retailer's current regular retail price times the number of years of use
C1	10	10	N/A
C2	10	5	1/10 or your retailer's current regular retail price times the number of years of use
C3	10	1	1/10 or your retailer's current regular retail price times the number of years of use
D3	5	1	1/5 or your retailer's current regular retail price times the number of years of use
E1	3	1	1/3 or your retailer's current regular retail price times the number of years of use
F1	1	1	N/A
F2	5	5	N/A
F3	1	1	N/A
RG	25	25	N/A
TG, Z1	25	15	1/25 or your retailer's current regular retail price times the number of years of use

\* Exclusive of transportation and inspection costs

## DO'S AND DON'T OF BEDDING CARE

- DO rotate your mattress as needed, this will promote even wear.
- DO use an appropriate frame and center support on queen- and king-size sets to ensure validation of your warranty.
- DO let your new sleep set "air" upon removal from its plastic packaging. Discard the plastic wrapping on your mattress as soon as possible; a child or pet can become entangled and suffocate.
- DO keep your bedding clean and use a mattress pad. Stains, soiling, fluid penetration or other signs of abuse will void the warranty and make your bedding ineligible for repair or replacement.
- DO replace the foundation when purchasing a new mattress to provide the proper support for your new mattress.
- DO carry your mattress upright on its side. It is easier to handle and less likely to damage the mattress. If you need to store your mattress for an extended period, please store it flat.
- DO promptly dispose of old mattresses to avoid a fire hazard.
- DON'T remove the law tag at the end of your mattress as this has the identification needed to establish your warranty rights.
- DON'T bend excessively or jump on your mattress under any circumstances. Such treatment may damage the mattress or boxspring. (Normal use on an adjustable base is permitted).
- DON'T use cleaning fluids on your mattress. The chemicals may damage some of the materials.
- DON'T allow your mattress to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Restonic recommends that you protect your mattress from water and other liquids with a water proof mattress pad.

## PLEASE BE ADVISED: YOUR NEW MATTRESS IS NOT FIRE-PROOF

Your new mattress meets fire safety standards issued by the U.S. Consumer Product Safety Commission when used by itself or with a foundation specified on the federal law tag attached to the mattress. Compared to older mattresses, your new mattress will, if ignited, burn more slowly and less intensely, giving you more time to escape.

## IN ORDER TO REDUCE THE RISK OF FIRE:

- DON'T smoke in bed. This is a common cause of fatal fires.
  - DO keep matches and lighters away from children.
  - DON'T use candles on or around your bed.
  - DO keep space heaters away from your bed or other flammable items. Follow all manufacturer's instructions and warnings.
  - DON'T run electrical cords under your bed or trap them against a wall. Avoid placing lamps where they can fall on the bed.
- IN CASE OF FIRE, EXIT AND THEN CALL 911

To facilitate any future customer service or warranty inquiries, please keep a copy of this warranty card, all tags on your bedding and the sales receipt from your Restonic dealer. For complete warranty assistance you MUST have your receipt (not credit card payment receipt) and your law tag. The law tag conveys your warranty rights and the sales receipt supports the original owners right to a warranty.



## Get in bed with us!

We'd love to chat with you on Facebook, Twitter, Pinterest, YouTube. Wherever you like to hang out most, we'll be there too!

